



Careers at the IRS

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English & Bilingual (Spanish)
Positions Available



Customer Service

Jobs Available Nationwide

Job Series **0962**

As a Contact Representative, you will provide over-the-phone technical assistance to individuals and businesses. You will apply the tax code while addressing a wide range of issues to assist taxpayers in understanding and meeting their tax responsibilities. You will provide authoritative tax law assistance and take action to resolve taxpayer's tax issues, including releasing tax refunds, analyzing the taxpayer's ability to pay, initiating liens, and negotiating payment plans.

We're Hiring!

And we're excited to tell you about it. Learn more by registering to attend one of our IRS virtual information sessions via ZoomGov. **Register here!**

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- Sick Leave
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- Flexible Locations
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